



## **IMPORTANT WATER SUPPLY NOTICE DORCHESTER & THORNDALE WATER SYSTEMS**

May 1, 2025

Dear Property Owner / Resident,

The Municipality of Thames Centre will be conducting the **Spring Flushing Program** during the week of **Monday, May 12<sup>th</sup> to Friday, May 16<sup>th</sup>, 2025**. The flushing will take place between the hours of 8am and 4pm.

The Municipality flushes fire hydrants to remove any sediment or stagnant water from the distribution system, and to test fire hydrant operation. These steps are taken to improve the overall water quality within the distribution system and to ensure the delivery of the highest quality water possible.

As in the past, we suggest that residents switch water softeners to “by-pass” and avoid doing laundry during the flushing times. Discoloured water may be observed and has the potential to stain clothing. If laundry has been stained during this period the Environmental Services Department has a wash additive available to remove the stains.

Once the flushing program has been completed, we ask that a cold water tap be turned on and let it run for approximately 2 (two) to 3 (three) minutes to flush out any discoloured water that may have accumulated in your water connection. If clean water is not experienced after this time, shut off the tap and repeat after 1 (one) hour.

Due to the unpredictability of weather, operator availability (emergency situations), and the increasing size of the water systems it can be a challenge to know when a specific area will be flushed. Social media updates will be provided on a daily basis to inform residents where flushing will be taking place and where it has been completed

### **Contact Information**

We appreciate your patience and understanding during this period. If you have any questions, please reach out to the number below.

**Kevin Willson, Environmental Services Superintendent**

[kwillson@thamescentre.on.ca](mailto:kwillson@thamescentre.on.ca)

Tel: 519.268.7334 ext. 745