



intelivote systems inc

**Your eVoting
Election Service Provider**
Intelivote: Canada's Leader



***A proven, world-leading Canadian based company delivering a
seamless integration of
Internet, telephone and wireless electronic voting
with your traditional polling station.***

Anywhere...



At Intelivote, we understand that voters can't always predict where they will be on Election Day. That's why we've developed "Anywhere Voting". Whether at home, work, or abroad our easy to use telephone, wireless device, and internet voting system can be used anywhere in the world. Let us help you give every eligible voter the opportunity to cast their ballot.

- ✓ **Travellers**
- ✓ **Electors working away**

Any time...



Whether voters are up at 5 in the morning or home at midnight, our system is available 24/7. Our solution allows voters to enter our electronic polling station when it's convenient for them, on their schedule. With the security of a PIN-based voting process, a voter can start voting, cast their ballot for one race, exit the system and return at a later time to complete other races in the election; once again, when it's convenient for them.

- ✓ **Shift-workers**
- ✓ **Busy care-givers**

Any place...



With Intelivote's wide range of options, voters do not need to attend a specific polling station. For example, election officers equipped with tablets visiting nursing homes, or voters visiting public libraries offering computers with internet access, and other voter assistance locations allow voters to find the location that is right for them.

- ✓ **Voters with mobility issues**
- ✓ **the Infirm**

Any way...



We provide the opportunity to choose a preferred method of voting without the requirement to pre-register your choice. So whether voters cast their ballots by telephone (home or wireless phone), internet (accessed by PC, smartphone, tablet, etc.), or paper – Intelivote's solution ensures a confidential and secure voting experience.

- ✓ **Voters with visual or hearing impairments**

The eVoting solution

Canadian based Intelivote Systems Inc. (ISI) is an industry leading electronic voting company dedicated to empowering voters by providing a choice of how to cast their ballots. Intelivote's telephone, wireless device and Internet voting system was created to address the demand for a more convenient, secure yet flexible way to run an election and cast votes.

With ISI's system, you get a full suite of applications to access, manage and monitor your event including Auditor, Enumerator, Voter Help and more. Additionally, ISI provides full support throughout your event while providing the election officials a variety of results reports following the close of the election. With this cost effective solution, ISI's customers get as many consultations as they may require, comprehensive training, and complete project management.

ISI has a team of eVoting subject matter experts who are dedicated to providing a quality product to customers by addressing individual requirements and accessibility issues. We have demonstrated our capabilities by supporting and delivering a range of municipal election events, ranging from events involving a few hundred electors to hundreds of thousands.

Intelivote has successfully delivered over 115 municipal elections to an assortment of clients, a sample of which includes:

Cities of: Markham, Stratford, Brockville, Pembroke, **Regional Municipalities of:** Halifax, Cape Breton, **Municipalities of:** Middlesex Centre, Shuniah, Strathroy-Caradoc, West Elgin, Thames Centre, Chester, Clare, Argyle, Digby, Victoria, North Middlesex, South Stormont, **Townships of:** Clearview, Elizabethtown-Kitley, McKellar, North Grenville, South Frontenac, Loyalist, Archipelago, **Towns of** Cobourg, Greater Napanee, Innisfil, Mississippi Mills, Yarmouth, Bridgewater, Kentville, Truro, Stewiacke, Wasaga Beach, Ajax.

"We issued a Request for Proposal (RFP) with several companies replying, and during this process it became clear to us that Intelivote has a level of knowledge and expertise that clearly placed them in a leadership position in this industry. They worked with us through the entire election process and their understanding of how voters use eVoting technology and what election officials require to support this type of process proved invaluable."

Nicole Wellsbury
Manager of Legislative Services/Deputy Clerk
Town Of Ajax

"Our Municipality saw a dramatic increase in advanced voting with nearly three times the number of participating voters as compared to our last Election during this period. We were extremely pleased with the service provided by Intelivote's consultants. Our electorate embraced the eVoting concept and this resulted in more voters casting their ballot electronically than those using our traditional method of paper voting."

Bernie White
Retired Clerk - Cape Breton Regional Municipality
Currently – Municipal Elections Director - Department of Municipal Affairs – Province of Nova Scotia

Intelivote's solution promises a process consistent with traditional voting methods as well as:

- ✓ flexibility
- ✓ increased participation
- ✓ less administration
- ✓ lower cost
- ✓ convenience
- ✓ timely results
- ✓ voter anonymity
- ✓ customizable voter ballots

Halifax Council and School Board Elections 2020

Mayor

Please select ONE of the following:

EINDHOVEN, JAN	<input type="checkbox"/>
GRAHAM, KATHRYN	<input type="checkbox"/>
KNIGHT, JAMES	<input type="checkbox"/>
O'BRIEN, JANE	<input type="checkbox"/>

Submit

Exit

The following is a summary of just a few of our all-inclusive modules provided with our eVoting solution.

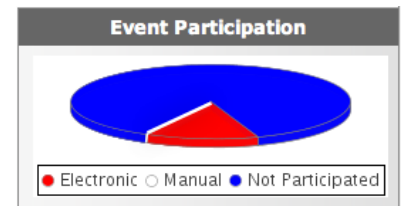
Module:

CEO

The screenshot shows the 'Reports' section of the Intelivote CEO module. It features a navigation bar with tabs for 'Event Participation', 'Race Participation', 'Voter Summary', 'PIN Summary', and 'Reports'. The main content area is titled 'Reports' and contains three links: 'Voter Participation' (A detailed list of voters who have participated in the event.), 'Voter Participation (Export)' (A downloadable detailed list of voters who have participated in the event.), and 'Voter Session Statistics' (A breakdown of the recorded attempts to access the system and reasons for unsuccessful connections.). To the right, there is an 'Event Statistics' box with the following data:

Event Statistics	
Eligible Voters:	1,982
Total E-Votes:	260
Total Manual:	3
Participation Rate:	13.3%

Intelivote's CEO module allows authorized election officials access to a variety of election and voter information during the entire election timeline. Participation rates and advanced voting participation statistics are easily accessible allowing detail reporting on demand.



- ✓ Dynamically view election details on participation rates of all eligible voters.
- ✓ Monitor PIN statistics in respect to the PIN statuses either by race or by district/ward.
- ✓ Breakdown details of electors' method of access by channel: web, phone or manual vote at the polling stations.
- ✓ Drill down to statistics on individual races viewing total ballots cast and/or voter participation.

Module:

Auditor

The screenshot shows the 'Event Participation' section of the Intelivote Auditor module. It features a navigation bar with tabs for 'Event Participation', 'Race Participation', 'Voter Summary', 'PIN Summary', and 'Reports', along with a 'Refresh Data' button. The main content area is titled 'Event Participation' and contains a table with the following data:

	Voters	Participants	Percent	Manual	Electronic
Summary	1,982	263	13.3%	3	260
District 1	899	115	12.8%	3	112
District 2	1,083	148	13.7%	0	148

To the right, there is an 'Event Statistics' box with the following data:

Event Statistics	
Eligible Voters:	1,982
Total E-Votes:	260
Total Manual:	3
Participation Rate:	13.3%

Intelivote's Auditor module is a digital certificate enforced, password and ID controlled program that allows an authorized user to monitor an election through a series of tools and features. By using this module, the election Auditor will be able to access any information they require to ensure the integrity of the voting process is maintained and they can confidently report or create an official opinion on the authenticity and legitimacy of the election. This role is performed without compromising democratic electoral values such as voter anonymity.

The Auditor can monitor the election at the ballot level by the use of special ballots which are cast with "Audit PINs". With this feature, the Auditor can ensure that votes are being cast correctly and counted correctly all the while preserving voter privacy and anonymity with their special markers allowing them to be reconciled with the final counts.

Module:

Enumerator

The Enumerator module provides the election officials an authorized method to maintain an accurate and current list of eligible electors. The module's key function is to verify an elector and add them to the system securely providing them with a voting PIN.

When a new eligible elector has been identified and added to the official Elector List, the election officials must document the procedure. Enumeration forms in the Enumerator module are customized to suit the client's legal requirements and are populated once the user has successfully enumerated the new elector. With one click, the Enumeration Form is generated in a pre-filled in PDF format ready to be signed and certified by the appropriate parties.

Intelivote's easy, step-by-step process allows authorized election staff to verify a voter's information and eligibility to vote.

The screenshot shows the ISI Enumerator web application. At the top, there is a blue header with the ISI logo and 'inteliVote systems inc' on the left, and 'ISI Enumerator' with a 'LOGOUT' button on the right. Below the header, there is a 'Welcome Campaign Rep' section with a 'Campaign' dropdown menu set to 'City of Halifax' and a 'New Voter' button. To the right is a 'Voter Identification' form with fields for 'Client Voter Code', 'Last Name *', 'First Name', 'Middle Name', 'Date of Birth' (with a 'mm/dd/yyyy' format), and 'Gender' (with a dropdown menu set to 'N/A'). There is a 'Look Up' button below the 'Date of Birth' field. Below the 'Voter Identification' form is a 'Civic Address' section with fields for 'Unit Type', 'Unit Number', 'City', 'State', 'Zip', and 'Street # Suffix'.

Module:

Voter Help

The screenshot shows the ISI Voter Help web application. At the top, there is a blue header with the ISI logo and 'inteliVote systems inc'. Below the header, there is a 'PIN Information' table with the following data:

	Date and Time	Channel
First Accessed:	01/10/2013 14:18 AST	WEB
Last Accessed:	01/10/2013 14:18 AST	WEB
PIN Status:	COMPLETE	
Campaign PIN Status:	ASSIGNED	



Intelivote's Voter Help module offers a full range of services and query functions that assist authorized HelpLine agents in supporting voters, prior to, and during events. Offering a full range of search criteria to locate voters on the official list of electors, your election staff can determine the status of any voter and voter PIN.

Support activities performed by trained HelpLine agents can include:

- ✓ Assisting voters with information confirming their access to the system.
- ✓ Managing voter profiles to correct voter list errors including re-assigning voters to the correct ward.
- ✓ Determining if a particular voter has participated or not, searching either by name or PIN.
- ✓ Using pre-approved protocols, assisting voters who have lost or misplaced their PIN.
- ✓ Locating polling stations based on the voter's residence information.
- ✓ Viewing a history of previous voter calls and actions performed by the HelpLine staff.

Module:

Candidate

Intelivote offers candidates a full suite of election management tools that can assist with campaign management and help candidates 'get the vote out'.

Features and benefits include:

- ✓ Get real-time statistics
- ✓ Access the current Elector List on-demand
- ✓ Flag electors as your supporters
- ✓ Create a customized List of your supporters
- ✓ Define your search by participated electors, and electors who have yet to participate
- ✓ Effectively target your campaigning efforts
- ✓ Access the module using a variety of Internet enabled devices; smartphone, tablet, etc...
- ✓ A candidate cannot see how any individual has voted, but simply whether or not they have cast a ballot.

Total List Statistics	
Voters	2,031
# Voted	263
Search Result Statistics	
Voters	2,031
# Voted	263

ADAMS, GORDON		ADD
<input checked="" type="checkbox"/>	voted	2020 MUNSON CRES ANYTOWN, CITY N9K9A5
ADAMS, JAMES		ADD
<input type="checkbox"/>	not voted	2098 EWING CRT ANYTOWN, CITY E3K9A5

An effective way for a candidate to ensure a successful campaign.

Services:

In addition to other election requirements, election officials' mandate includes containing election costs, managing administrative time/effort, and providing overall management for the election. These requirements are among the key objectives and benefits available through the implementation of our eVoting solution.

Project Management:

ISI's project management capability, coupled with established processes and procedures is delivered by a team of information systems professionals and electronic elections experts, providing clients with the best in-class Internet and telephone voting solution. Intelivote's consulting services assist election officials in all aspects of planning and executing a successful election.

Training:

Intelivote delivers all of the applicable module training required to the election stakeholders using a variety of methods and services including onsite instructor-lead training and online training via web service. In addition, detailed training aids and module documentation are provided to ensure post-education questions and issues can be easily referenced and resolved.

Our extensive experience in conducting and managing elections has resulted in a wide-ranging compilation of event questions and circumstances that has resulted in the most comprehensive range of solutions to ensure a seamless and successful event.

Election Support and Management:

Monitoring the progress of an election is vital in performing due diligence to assess the performance and accessibility of the election. Although election officials are provided with all of the necessary tools and services to monitor election activity, Intelivote further provides election support and supervision throughout the duration of the voting period. Intelivote's team of election experts perform systematic monitoring regularly in areas such as voter session information and PIN statistics to ensure the best possible voter experience.

Maintaining an accurate and current list of eligible electors is a challenge faced by many election authorities. Intelivote addresses this important aspect of the election project by conducting various maintenance procedures to ensure the Elector List is precise in accomplishing a successful voter communication delivery.

Results:

Election results are delivered through Intelivote's results reporting capabilities within minutes after the official closing of the election period. Intelivote will provide you with fast, clear, and accurate results in detailed and comprehensive formats.

Intelivote's all-inclusive services are a standard and integral part of Intelivote's eVoting solution. As Canada's established leader in electronic elections, Intelivote's expertise and industry-leading customer service has revolutionized election democracy.

Security

ISI maintains a hosted data centre environment in Halifax through Bell Canada, which also hosts some of the most sensitive government and financial systems running in Atlantic Canada. The full range of services we deliver, including high-speed high-bandwidth data capability, and scalable IVR (telephone) port availability, further demonstrates our commitment to our ensuring an event with maximum performance, communications path diversity, application redundancy and high survivability.

The most significant attributes of the Intelivote system are derived from its ability to provide a highly secure, reliable, and redundant solution that ensures voter anonymity and secrecy of the vote. The capacity for authorized election officials to review information on particular aspects of the election as it progresses (such as voter session statistics, etc.) provides increased visibility to those election metrics that can define a successful electronic event.

Intelivote's concentration is electronic elections and we only deliver Internet and telephone election services allowing us to become not only a Canadian leader, but the most experienced company in the world delivering eVoting elections.

Accessibility

Ensuring each eligible elector is able to cast a ballot is integral to any vote or election. The Intelivote system has been created ensuring it meets the Web Accessibility Initiative (WAI) requirements guaranteeing that persons with disabilities and older people with changing abilities due to aging can perceive, understand, navigate, and interact with the system. Web Accessibility encompasses all disabilities that affect access to the web; therefore it is essential that the Web be accessible in order to provide equal access and equal opportunity to persons with disabilities. An accessible Web can help persons with disabilities to more actively participate in society, including the ability to cast a vote for a municipal election.

The Intelivote system is comprised of Internet and Telephone voting capabilities. Persons who have hearing disabilities may make use of the Internet to cast their ballot for the election with little to no assistance. Persons who have a vision loss disability including total blindness and legal blindness have the ability to use the telephone to cast their ballot for the election. The Intelivote system addresses other types of disabilities (learning, mental health) as described in the website accessibility requirements and telephone operating functions.



With Intelivote, you can manage and monitor your event as it happens through our full suite of applications which include:

Chief Electoral Officer

With the CEO module, election officials can manage and observe vital information on the election as it progresses. Information on voter participation rates coupled with race level reporting can be delivered on a real-time basis.

Auditor

With the Auditor module, authorized third parties, acting in an audit role, validate critical components of the event while it is being conducted. Assurance can be provided at the end of the election that confirms consistent and timely access was provided to voters and event authorities during the event.

Candidate

Using the Candidate module, you can identify your supporters and ensure they have cast their ballots. Save time and energy that you can more effectively direct to your campaign.

Voter Helpline

Voter assistance is just a screen click away with the Voter Help module. This web based solution allows the election support agents to assist voters with any question they might have in relation to their vote activity or eligibility.

Enumerator

Adding eligible voters to the official electors list is easily accomplished with the Enumerator module. Whether performed prior to an election during a revision period or during the election itself, you can enumerate or verify voters in minutes with our easy-to-use voter information screen.

Results

Enjoy instant access to event results minutes after the election is completed in addition to viewing voter participation summary and detail reports at any time.



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