



IMPORTANT WATER SUPPLY NOTICE DORCHESTER & THORNDALE WATER SYSTEMS

The Municipality of Thames Centre will be conducting the **Fall Flushing Program** during the week of **Monday, October 20th to Friday, October 24th, 2025**. The flushing will take place between the hours of 8am and 4pm.

Fire hydrant flushing is done to remove any sediment or stagnant water from the distribution system, and to test fire hydrant operation. These steps are being taken to improve the overall water quality within the distribution system and to ensure the delivery of the highest quality water possible.

As in the past, we suggest that residents switch water softeners to “bi-pass” and avoid doing laundry during the flushing times. Discoloured water may be observed and has the potential to stain clothing. If laundry has been stained during this period the Environmental Services Department has a wash additive available to remove the stains.

Once the flushing program has been completed, we ask that a cold water tap be turned on and let it run for approximately 2 (two) to 3 (three) minutes to flush out any discoloured water that may have accumulated in your water connection. If clean water is not experienced after this time, shut off the tap and repeat after 1 (one) hour.

Due to the unpredictability of weather, operator availability (emergency situations), and the increasing size of the water systems it can be a challenge to know when a specific area will be flushed. Visit <https://www.thamescentre.on.ca/WFP> or follow us on Facebook at <https://www.facebook.com/MunicipalityofThamesCentre> for daily updates on where flushing will be taking place and where it has been completed.

Contact Information

We appreciate your patience and understanding during this period. If you have any questions, please reach out to the number below.

Kevin Willson, Environmental Services Superintendent

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