

COVID-19 – Service Update

Garbage & Recycling & Landfill

COVID-19 Important Updates

Please check back often for important updates regarding your recycling collection and how it's been affected by COVID-19.

Friday, June 5, 2020

2020 Oversized Waste Collection program RESCHEDULED DATE PENDING

The 2020 Oversized Waste Collection program was completed on schedule beginning the week of May 4th but as advertised, only collected the Yard Waste component (leaves, sticks, brush) of the program. Staff are closely watching provincial re-opening strategies and will reschedule a collection date for the remaining two components of the program (oversized waste and wood/wood products) only if it is responsibility safe for all.

All residents are asked to hold onto their Oversized Waste items in a responsible manner.

Curbside Garbage Collection program ONE UNTAGGED BAG – TERMINATES June 15th

The one "untagged" garbage bag per address allowance that began on March 31st will terminate beginning Monday, June 15th as a result of the provincial re-opening phase.

There is still no limit to tagged garbage bags set out. At this time, the normal weekly garbage collection schedule, bag weight limits, and set out time of 7:30am will not change. For our collection staff's safety, residents are asked that all bags of garbage are securely tied so that no garbage is exposed.

Garbage Bag Tags can still be purchased for \$2.50 at the following locations:

- **Dorchester Foodland**
2095 Dorchester Road
- **Thorndale Farm Supply** (cash or cheque only)
197 King Street, Thorndale
- **Y & H Market** (located next to the post office on Catherine Street)
4170 Catherine Street, Dorchester

Curbside Recycling Collection program UNCHANGED

Weekly Blue Box recycling will remain unchanged. Residents are reminded that only clean, recyclable materials are accepted in the blue box program. If you or someone in your household is

feeling unwell, please place items that have been in contact with your mouth, nose or eyes into a bag and then into the garbage. This includes items that you normally place into your Blue Box such as plastic bottles, pop cans and milk or juice containers.

If any of the following items are in your blue box, the box will NOT be collected:

- Kleenex
- Tissues
- Sanitary wipes (i.e. baby wipes, alcohol wipes)
- Medical waste of any kind (sharps, gloves, face mask, medication)
- Food waste

While these items are never accepted in the blue box program, there will be **no exceptions made**. Please use due diligence when placing items in your garbage bags or recycling blue box.

Charity Depot – Metal, Tires, Electronics and Batteries **CANCELLED FOR 2020**

This year's two Charity Depots scheduled on May 2nd in Dorchester and on May 9th in Thorndale have been cancelled for 2020. This volunteer operated program was viewed difficult to operate while maintaining a safe social distance between residents and volunteers.

If residents don't wish to hold on to items accepted at the Charity Depots (scrap metal, tires, waste electronic, batteries) they can be dropped off at the Landfill Site free of charge.

Landfill Site **RETURN TO NORMAL OPERATIONS with conditions**

The Landfill Site reopened to normal operations on Wednesday, June 3rd including the acceptance of garbage.

Thames Centre residents will again be allowed to dispose of garbage/waste, recycled cardboard, and construction wood/wood products. A number of changes have been implemented allowing safe and smooth interaction.

- Loads of garbage/waste and construction wood/wood products will be weighed on the drive-on scales and fees charged accordingly (\$20.00 minimum fee)
- Billing information will be gathered from residents while remaining in their vehicle
- Scale attendant will direct residents to the appropriate bin or area to remove their load
- A maximum of three (3) vehicles will be permitted to unload at an area at any given time
- Residents will be asked to stay inside their vehicle until it is their turn to unload
- Cash will only be accepted with procedures in place to maintain both social distancing and disinfection measures
- Please respect physical distancing with Landfill staff and do not approach the equipment or attendants
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Residents can also drop off the following items without fees:

- Compost including grass clippings & leaves accepted (free from litter)
- Brush including branches and shrub clippings accepted (no stumps, root balls or limbs >10cm in diameter)
- Bricks & Rubble (including porcelain toilet/sinks, concrete, ceramic tile, stones)
- Scrap Metal (including non-Freon appliances)
- Electronics (including TVs, computers, and monitors)
- Top Soil/Sod
- Used Oil Filters
- Used Tires

The landfill hours will remain unchanged Wednesday from 8:30am to 5:00pm and Saturday from 8:30am to 3:30pm.

Fall Yard Waste Curbside Collection program **ON SCHEDULE**

The Fall Yard Waste Curbside Collection program remains on schedule the week of November 2nd.

Household Special Waste (HHSW) – City of London W12A Landfill **RE-OPENED**

Public access to the waste disposal drop-off area and Household Special Waste Depot located inside the city of London W12A Landfill is reopened as of Tuesday, June 2nd.

Residents are also reminded not to dispose of household special waste like paint, florescent bulbs, batteries, and bleach through curbside garbage collection. These hazardous items can be safely disposed of **FREE OF CHARGE** at the Household Special Waste Depot at 3502 Manning Drive, London.

We will continue to keep our website and social media platforms update with current information regarding all of our programs including Oversized Waste Collection and Landfill Operations.